

Fa

Feras Albalawi

IT Specialist
@ NEOM



26 July 1997

Tabuk, Saudi Arabia

Arabic English

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Summary

I am a highly motivated and results-oriented IT Support professional experience at EFS Company (March 2024 - Present). In my role, I have successfully provided technical support to a wide range of users, resolving their IT-related issues efficiently and effectively. I possess a strong understanding of various IT systems and software applications, and I am proficient in troubleshooting and problem-solving techniques. I am a team player with excellent communication and interpersonal skills, and I am committed to delivering exceptional customer service.

Work Experience



IT Support Officer

EFSIM Facilities Management Company | Mar 2024 - Present (1 year)



Marketing

Sakani Saudi Ministry of Housing | May 2020 - Dec 2020 (7 months)



Salesperson

DAR AL-BAYAN REAL ESTATE | 2017 - 2019 (2 years)

Education



University of Tabuk

Bachelor's Degree, Information Technology | 2018 - 2024



Embassy English - San Diego, California

ENGLISH LANGUAGE AND LITERATURE/LETTERS | 2015 - 2016



Ryadd Saleheen

High School - I graduated with an excellent grade | 2012 - 2015

Licenses & Certifications



Allied Engineering Specialist

Saudi Council of Engineers | Issued Mar 2024 - Expires Mar 2025
Credential ID 1016905



E-Commerce Authentication Certificate

Saudi Business Center | Issued May 2024 - Expires May 2025
Credential ID 0000013401



Freelancing Practitioner Certificate

Ministry of Human Resources and Social Development | Issued May 2024 - Expires May 2025
Credential ID FL-701481109